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CGSO Notice

Participant declaration

The Company is a “Participant” as defined in the Consumer Goods and Services Industry Code (“the Code”) and has registered as such with the CGSO.

The Company complies with the Alternative Dispute Resolution Scheme administered by the Consumer Goods and Industry Ombud (“CGSO”) in terms of Section 82 of the Consumer Protection Act 68 of 2008.

Copies of the Code and the Company’s Internal Complaints-Handling process is available upon request from iofficer@nebeau.co.za.

Customers have the right to refer complaints to the CGSO in the event that he/she/it are unsatisfied with the Company’s Internal Complaints-Handling process.

Participant contact details

Company Name:	Nebeau (Pty) Ltd
Company Registration number:	2014/242182/07
Directors:	Nolene Owen
Office Manager:	Elbe Jansen van Rensburg
Registered Address:	36 Liza Road, Flamwood, Klerksdorp, 2570
Company Postal Address:	P.O. Box 2361, Klerksdorp, 2570
Physical Address:	3 Janice Avenue, Flamwood, Klerksdorp, 2571
Contact numbers:	018 468 1001 or 082 870 2587
E-mail address:	iofficer@nebeau.co.za

CGSO contact details

Contact numbers:	0860 000 272
E-mail address:	complaints@cgso.org.za
Website:	www.cgso.org.za

YOUR RIGHT TO **REDRESS**

IF WE DON'T RESOLVE YOUR
COMPLAINT WITHIN

15 BUSINESS DAYS

YOU ARE ENTITLED TO APPROACH THE

**CONSUMERS GOODS AND
SERVICES OMBUD**

SHARECALL

0860 000 272

Website : www.cgso.org.za Email : complaints@cgso.org.za

